

# OCTOBER 2022 FLOOD ASSISTANCE



## Have you been affected by the recent flood?

There has been widespread impact on communities throughout the Northern Grampians Shire due to the October 2022 floods. **If you have been affected, please let us know.**

**Call the Northern Grampians Shire Council Flood Recovery Hotline on 03 5358 9099**

There are a range of support services available, depending on your circumstances. We can help you navigate these and assist you where possible.

Our hotline is open from 9am-4.30pm daily Monday-Friday (excluding Public Holidays).

## Important Information

- **If you are in immediate danger and require urgent assistance, dial 000**
- Please stay safe by avoiding dangerous hazards such as floodwater, mud, debris, damaged roads and fallen or damaged trees and powerlines, which may still be present
- Do not enter damaged or flooded buildings until authorities advise it is safe to do so
- **Floodwater is toxic**
- Contaminated sandbags must be disposed of carefully and never reused
- It is important for your health to dispose of or properly clean contaminated items to stay safe from dangerous mould, chemical and biological hazards in floodwater
- **Drinking water may be contaminated**, seek out information to confirm it is safe to consume
- If your home has been flooded, please have all utilities, such as gas and electricity, professionally tested before use
- When cleaning, protect your health and safety. Wear strong boots, gloves and protective clothing and wash your hands and clothes regularly

➤ For flood **emergency assistance** and to speak to your local unit, call **VICSES 132 500** or their information hotline at 1800 226 226.

➤ **Business support** is available. Please contact our hotline for further information.  
**For urgent animal welfare issues** contact Agriculture Victoria on 1800 226 226.  
**For further flood advice and support** visit <https://agriculture.vic.gov.au/farm-management/emergency-management/floods/flood-advice-and-support>.

➤ **Mental health support** is available 24 hours a day, seven days a week. Please do not hesitate to reach out for confidential one-on-one support if you need to:  
Lifeline - 13 11 14  
Partners in Wellbeing – 1300 375 330 for financial, business and emotional wellbeing  
Rural Financial Counselling Service - 1800 686 175

➤ For **flood warnings and emergency information** continue to monitor the **VicEmergency** app or VicEmergency website [www.emergency.vic.gov.au](http://www.emergency.vic.gov.au)

➤ **Emergency financial assistance** is available for community members whose homes have been impacted by the current flood emergency to help meet relief needs. To apply for a payment, scan the QR code or visit [emergencypayments.dffh.vic.gov.au](http://emergencypayments.dffh.vic.gov.au)



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